WASHER DRYER

USER MANUAL

HWD–C1000TXVE
HWD–C1200TXVE

HWD–C1000TXVE ME
HWD–C1200TXVE ME

Haier

04 - 09 10 - 15 16 - 20

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## LEGEND

☑ Yes

☒ No

☐ Optional

For your safety, any instructions in this manual with this "Warning" sign must be followed strictly.

## DISPOSAL

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collections systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water and get into the food chain, damaging your health and well-being.

When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

# COMPONENTS

## THANKS FOR PURCHASING A HAIER PRODUCT

Pleasereadtheseinstructionscarefullybeforeusingthisappliance.Theinstructionscontainimportantinformationwhich willhelpyougetthebestoutoftheapplianceandensuresafeandproperinstallation,useandmaintenance.

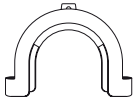
Keepthismanualinaconvenientplacesoyoucanalwaysrefertoitforthesafeandproperuseoftheappliance.Ifyou selltheappliance,giveitaway,orleaveitbehindwhenyoumovehouse,makesureyoualsopassonthismanualsothatthe new owner can become familiar with the appliance and safety warnings.

## ACCESSORIES

Checktheaccessoriesandliteratureinaccordancewith this list:

1x Bottom cover

1x Inlet hose assembly



1x Drain hose bracket

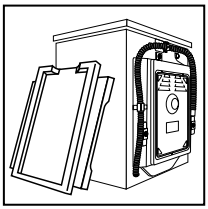
1x Service manual

3x Blanking plugs

1xQualitycertificate(optional)

# PREPARATION

## PREPARING THE MACHINE

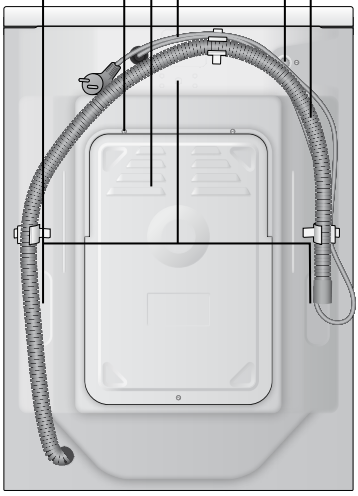


Remove all the packing material to prevent unsteadiness, including the polystyrene base.
Upon opening the package, water drops may be seen on the plastic bag and the porthole. This is normal phenomenon resulting from water tests in the factory.

## DESCRIPTION

Power switch
Program knob
Door handle
Display
Porthole
Washer door
Detergent distribution drawer
Bottom trim

Drain hose
Water inlet valve
Power cord
Back cover
Back cover screws (3)
Transportation bolts (3)



This diagram may be slightly different from the layout of the washer dryer you have just purchased due to technical improvements.

# SAFETY INSTRUCTIONS

## BEFORE SWITCHING THE APPLIANCE ON FOR THE FIRST TIME

DO ...

- ☑ ...ensure you connect the appliance directly to a domestic mains water supply.
- ☑ ... make sure that the plug is accessible.
- ☑ ...keep surrounding areas free form accumulation of flint, dust and dirt.
- ☑ ...keep away from heat sources and direct sunlight to prevent plastic and rubber components from aging.
- ☑ ...make sure that the power cord is not caught under or in the appliance and avoid damage to the power cord.
- ☑ ...ensure that the appliance is not installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the appliance so that a full opening of the appliance door is restricted.
- ☑ ...make sure that children or infirm persons do not play with the packing materials.

DO NOT ...

- ☒ ...touch or use the appliance when bare foot or with wet or damp hands or feet.
- ☒ ...use flammable detergent or dry cleaning agent.
- ☒ ...use any flammable spray in close vicinity to the appliance.
- ☒ ...remove or insert the plug in the presence of flammable gas.
- ☒ ...install the appliance outdoors in a damp place, or in an area which may be prone to water leaks such as under or near a sink unit. In the event of a water leak allow the machine to dry naturally.
- ☒ ...place the washer dryer directly on a carpet, or close to a wall or furniture.
- ☒ ...connect the appliance to the power supply until installation is complete.
- ☒ ... use an appliance with missing parts.
- ☒ ...dry unwashed garments in the washer dryer.

## DURING DAILY USE OF THE APPLIANCE

DO ...

- ☑ ...make sure that items soiled with cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes, wax removers or similar substances have been washed with hot water and an extra amount of detergent before being dried.
- ☑ ...in case the power cord is damaged, let it be replaced by the manufacturer, his service agent or to other accordingly qualified persons.
- ☑ ...unplug the appliance before carrying out any maintenance or repair.
- ☑ ...hold the plug and not the electric cable when unplugging the power supply.
- ☑ ...ensure that the appliance is not used by persons with reduced physical, sensory or mental capabilities, lack of experience and knowledge without supervision or instruction by a person responsible for their safety.
- ☑ ...make sure not to place heavy objects or sources of heat or damp on top of the appliance.

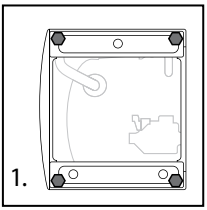
DO NOT ...

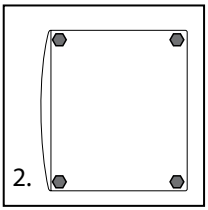
- ☒ ...touch the washer dryer door during the washing or drying process - it gets hot!
- ☒ ...block the ventilation openings at the base of the appliance with a carpet or by covering the appliance during use.
- ☒ ...hot wash dry foam rubber or sponge-like materials, shower caps or waterproof textiles.
- ☒ ...open the detergent distribution drawer during the wash cycle.
- ☒ ...force the washer dryer door open. The door is fitted with a self-lock device and will not open until 2-3 minutes after the washing machine stops.
- ☒ ...open the washer dryer door if the water level is visibly over the porthole.
- ☒ ...attempt to repair the appliance yourself. Contact the manufacturer or their approved service agent.
- ☒ ...stop the washer dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

# INSTALLATION

## ADJUSTING THE BOTTOM COVER

Before removing the transportation bolts, please fix the bottom cover to the bottom of the washer dryer. Lay down the machine (fig.1.), screw off the feet and adjust the bottom cover with the four holes corresponding the screw holes of the feet. Then screw the feet back on through the cover and fix it thus securely to the bottom of the machine (fig. 2.).
It keeps out the dampness and reduces the noise.



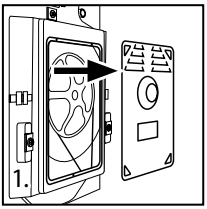



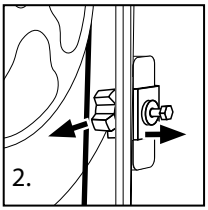

## DISMANTLE THE TRANSPORTATION BOLTS

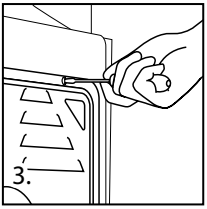
The transportation bolts are designed for damping anti-vibration components inside of the washer dryer during the transportation process.

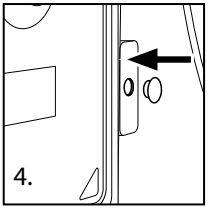
1. Remove the back cover.
2. Remove the three bolts on the rear side and take out the synthetic stabilisers from within the machine.
3. Replace the back cover.
4. Fill the holes left by the bolts with blanking plugs.

Note: Keep the transportation bolts and synthetic stabilisers in a safe place for later use.



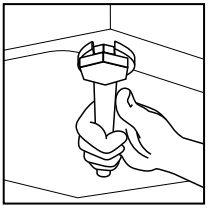




## ADJUSTING THE WASHER DRYER

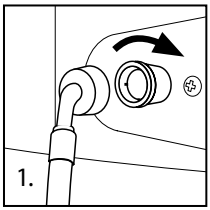
There are adjustable feet under the bottom of the washer dryer. Before use, they should be adjusted so that the machine is level. This will minimise vibrations and thus noise during use. It will also reduce wear and tear. We recommend using a spirit level to level the appliance.

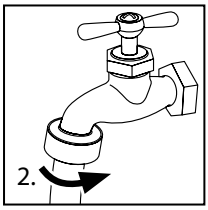


## INLET HOSE

1. Connectthenutontheinlethosetotheconnectoron the water valve.
2. Applyinlethosetoawatertabwithcold,freshwater.

Note:Usethehose-setsuppliedwiththeappliance. Old hose-sets should not be reused.

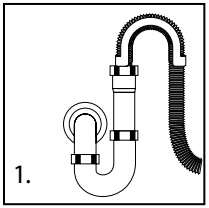


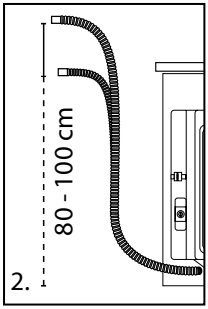




## DRAIN HOSE

1. Usethedrainhosebrackettokeeptheendofthe drainhoseretainedandpreventtheoutflowofwater. Don'textendthelengthofthedrainhose;ifanextendedhoseisrequired,pleaseconsultaserviceman.
2. Theheightofthedrainageoutletmustbe80-100cm. Fixthedrainhosetotheclipatthebackofthewashingmachinetopreventitfromdroppingoff.

   Note:Thedrainhoseshouldnotbesubmergedin waterandshouldbesecurelyfixedandleak-free.Ifthe drainhoseisplacedonthegroundorifthepipeisat aheightoflessthan80cm,thewashingmachinewill continuouslydrainwhilebeingfilled(self-siphoning).

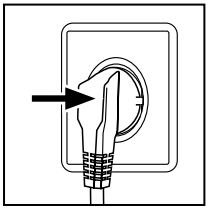


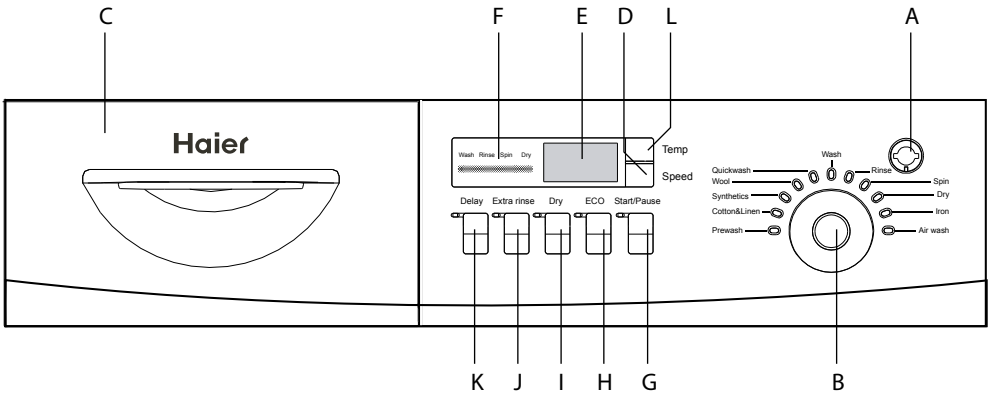

## CONNECTING TO THE POWER SUPPLY

Before connecting to the power supply, check:

- ¬ Thesocketisadequateforthemaximumpoweroftheappliance (Forsafety,fusesinthepowercircuitshouldberatedformolessthan15A).
- ¬ The voltage should meet the requirement.
- ¬ Thepoweroutletshouldbecapableofacceptingthe plug.
- ¬ Connect the machine to an earthed socket outlet.



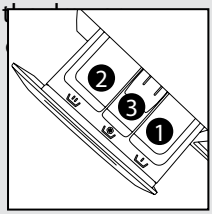
## CONTROL PANEL




A Power button
B Programselectiondial
C Detergentdistributiondrawer
D Spinspeedsettingbutton
E Display
F Wash status indicator
G Start/Pause button
H Eco button
I Dry button
J Extra rinse button
K Delay button
L Washtemperaturebutton

## OPERATIONAL FUNCTIO

| | | |
|---|---|---|
| A | ¬ Power switch | –Pressthisbuttontoturnthemachineon.Pressitagaintoswitchitoff. |
| B | ¬ Program knob | –Turnthedialclockwiseoranti-clockwisetoselecttherequiredprogram.(Referto program modes on page 10). |
| C | –Detergentdistribution drawer | – Instructions are printed on the front of t<br>Open the drawer, three compartments<br>Compartment 1: Pre-wash detergent<br>Compartment 2: Standard washing - extra-fast washing<br>Compartment 3: Softener, conditioning agent, perfume, etc. |

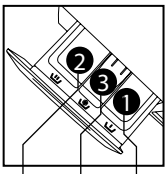


## OPERATIONAL FUNCTIO

| | | |
|---|---|---|
| D | ¬Spinspeedbutton | – Press this button to select the desired speed. |
| E | ¬ Display | –Informationsuchasremainingwashtime,temperatureandspeedsettinganderror messages are shown here. |
| F | ¬Washstatusindicator | –Thislightshowsthestageofthecycleintheselected program |
| G | ¬Start/Pausebutton | –AftertheWasherDryerisconnectedtothepowersocketandaprogramisselected, pressthisbuttontostartoperation.Pressthisbuttonagainduringoperationto pausetheprogram.Thedisplayscreenwillstartblinkingandthemachinewillbe paused.Pressthebuttonagainandtheprogramwillcontinue. |
| H | ¬ Eco button | –Economywash.Thisfunctionautomaticallyadjustswaterconsumption,washtime and heating time. The wash load range is:<br>Prewash: 1kg-6kg;<br>Cotton: 1kg-6kg;<br>Synthetic: 1kg-3kg;<br>Quick wash: 1kg-3kg;<br>Wash: 1kg-6kg;<br>Rinse: 1kg-6kg;<br>Spin: 1kg-6kg |
| I | ¬ Dry button | –Pressthisbutton,thecorrespondinglightwillgoonandtheappliancewilldrythe laundry after the last spin cycle. |
| J | ¬Extrarinsebutton | –Pressthisbutton,theoverheadindicatorwillgoon.WhentheWasherDryerisat thelastrinsingoperation,itwillnotdrainbutstartasoakingcycle.Ifyouwantto spinthelaundry,pressthisbuttonagain,theindicatorwillgooutandoperationwill resume. |
| K | ¬ Delay button | –Pressthebuttonrepeatedlybeforestartingtheprogramtoenterthetimeyou wantthemachinetobefinishedin,thestartwilldelayfrom0.5to24hoursin 30-minuteintervals.Afterthedelayisselected,presstheStart/Pausebuttonto startcountdown(thetimeisdisplayedonthescreenuntiltheprogramm eends). Note:Thedelaytimemustbelongerthantheprogrammetime,otherwisethe Washer Dryer will start the wash programme immediately. |
| L | ¬Washtemperature button | –TouchthisbuttonandthewashtemperaturewillbedisplayedonthescreenSelect asuitabletemperatureaccordingtothetypeoflaundry.Thecorrespondinglightwill go on. |

# PROGRAM SELECTION

## PROGRAM MODE




1 Detergent compartment for prewash mode
2 Detergent compartment
3 Compartment for softener and other additives

| PROGRAM | TEMPERATURE MAXIMUM | TEMPERATURE PRESET | 2 | 3 | 1 | RECOMMENDED LAUNDRY | DEFAULT SPIN SPEED |
|---|---|---|---|---|---|---|---|
| 1 ¬ Prewash | 0°to90°C | 40 °C | ☑ | ☐ | ☑ | Heavy soiled laundry | 1000 rpm |
| 2 ¬Cotton&Linen | 0°to90°C | 40 °C | ☑ | ☐ | ☒ | Cotton fabrics | 1000 rpm |
| 3 ¬ Synthetics | 0°to60°C | 40 °C | ☑ | ☐ | ☒ | Synthetic fabrics | 800 rpm |
| 4 ¬ Wool | 0°to40°C | 0 °C | ☑ | ☐ | ☒ | Wool fabrics | 600 rpm |
| 5 ¬Quickwash | 0°to40°C | 40 °C | ☑ | ☐ | ☒ | Lightly soiled cotton, linen and synthetic fabrics | 800 rpm |
| 6 ¬ Wash | 0°to60°C | 40 °C | ☑ | ☐ | ☒ | Cotton, linen and synthetic fabrics | / |
| 7 ¬ Rinse | 0 °C | 40 °C | ☒ | ☐ | ☒ | Cotton, linen and synthetic fabrics | 800 rpm |
| 8 ¬ Spin | 0 °C | 0°C | ☒ | ☐ | ☒ | Cotton, linen and synthetic fabrics | 1000 rpm |
| 9 ¬ Dry | The laundry is completely dry when the cycle is complete | | | | | Cotton, linen and synthetic fabrics | / |
| 10 ¬ Iron | The laundry is completely dry when the cycle is complete | | | | | Cotton, linen and synthetic fabrics | / |
| 11 ¬ Air wash | Air refresh wash for small items that need a quick refresh (e.g. school uniforms) | | | | | Cotton, linen and synthetic fabrics | / |

☑ Yes ☒ No ☐ Optional

# CONSUMPTION AND TECHNICAL DATA

## CONSUMPTION TABL

The wash cycle times are intended as a guide only. The actually used time may vary due to different water pressure, initial water temperature, etc.

| PROGRAM | ENERGY CONSUMPTION | WATER CONSUMPTION | WASHING TIME |
|---|---|---|---|
| ¬ Prewash | 1,15 kw/h | 61 l | 133 min. |
| ¬ Cotton & Linen | 1,06 kw/h | 49 l | 116 min. |
| ¬ Synthetics | 0,86 kw/h | 49 l | 72 min. |
| ¬ Wool | 1,10 kw/h | 50 l | 60 min. |
| ¬ Quick wash | 0,97 kw/h | 48 l | 12 min. |
| ¬ Wash | 0,54 kw/h | 40 l | 61 min. |
| ¬ Rinse | 0,60 kw/h | 41 l | 24 min. |
| ¬ Spin | 0,54 kw/h | 34 l | 11 min. |
| ¬ Dry | 0,33 kw/h | 41 l | 150 min. |
| ¬ Iron | 0,28 kw/h | 37 l | 60 min. |
| ¬ Air wash | 0,12 kw/h | 0 l | 30 min. |

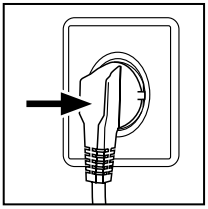
## TECHNICAL DAT

| | HWD-C 1000TXVE/ME | HWD-C 1200TXVE/ME |
|---|---|---|
| Power source | 220-240V~/50Hz | 220-240V~/50Hz |
| Max.working current (A) | 10 | 10 |
| Water pressure (MPa) | 0.03 ≤ P ≤ 1 | 0.03 ≤ P ≤ 1 |
| Washing power (W) | 200 | 200 |
| Spinning Power (W) | 350 | 450 |
| Spinning speed (r/min) | 1000 | 1200 |
| Max. load (kg) | 6 | 6 |
| Washing programs | 11 | 11 |
| Water heating power (W) | 1800 | 1800 |
| Dry heating power (W) | 1000 | 1000 |
| Dimensions (HxDxW mm) | 850 x 590 x 595 | 850 x 590 x 595 |
| Net weight (kg) | 82 | 82 |
| Washing noise (dBA) | 54,3 | 54,3 |
| Spinning noise (dBA) | 71,8 | 71,8 |

# WASHING & DRYING

## POWER SUPPLY

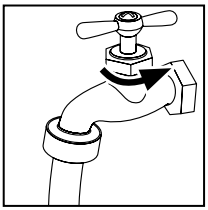
Connectthewasherdryertothepowersupply(220Vto240V~/50Hz).



## WATER CONNECTION

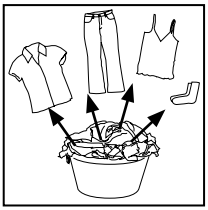
Turn on the tap. The water must be clean and clear.

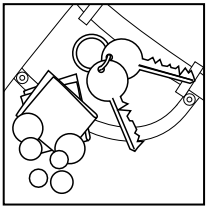
Note:Beforeuse,checkforleakageinthejointsbetweenthetapandtheinlet hosebyturningonthetap.Donotusetheappliance untilthehosesareproperly fixed.



## PREPARING THE LAUNDRY

- Sortoutclothesaccordingtofabric(cotton,synthetics,woolorsilk)andtohow dirty they are.
- Separatewhiteclothesfromcolouredones.Washthemfirstbyhandtocheckif they fade or run.
- Emptypocketsfromobjectslikelightersandmatches,keys,coins,etcand remove the harder decorative objects (e.g. brooches).
- Garmentswithoutherms,underwear,finelywoventextilesuchasfinecurtains aretobeputintowashbag(itisbetternottowashtheminawashing machine).
- Closezippersandhooks,makesurethebuttonsaresewntightlyandplace small items such as socks, belts, bras, etc. in the wash bag.
- Unfoldlargepiecesoffabricsuchasbedsheets,bedspreads,etc.
- Turn shirts inside out.

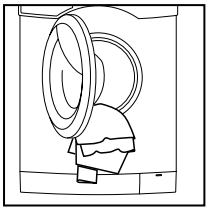




## PLEASENOTE

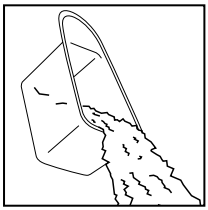
This Washer Dryer is for domestic use only. Do not use it for purposesotherthanthatforwhichitwasdesigned.Followthe instructionsgivenonthelabelofeachgarmentandwashonly machine-washablegarments.Donotdrygarmentthathasbeen cleaned with industrial chemicals.

## LOADING THE MACHINE



Open the washer door, put in the laundry piece by piece. Close the door tightly.
- When first using the Washer Dryer, let it run empty without detergent for one quick wash cycle to prevent the laundry from being tainted by oil or dirty water from the Washer Dryer.
- Do not overload the Washer Dryer.

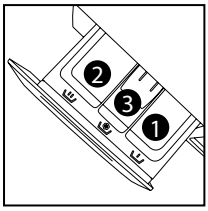
## SELECTING DETERGENT



The washing efficiency and the performance is determined by the quality of detergent used. Special non-foaming detergent produces good washing results. Use specific detergents for synthetic and woollen goods. Do not use dry cleaning agents such as trichloroethylene and similar products.

Note: Do not add more detergent than needed. Please follow the dosage recommendation on the detergent package.

## ADDING DETERGENT




Slide out the detergent drawer and put the required detergent and softening agent into the corresponding compartments. Push back the drawer gently. (Refer to the instructions on the drawer)

Caution:
- For pre-washing program, detergent should be added to both compartments 1 and 2. For other programs, do not add detergent to compartment 1.
- If liquid detergent will be used, please fill into the dosage cup and place it directly into the drum together with the laundry.
- Do not overuse softener; otherwise, it will damage the artificial fibers.

## SELECTING PROGRAM

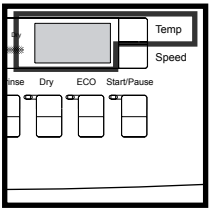
To get the best washing results, an appropriate washing program should be selected according to the laundry type. Please turn the program knob clockwise to select the right program.

## SELECTING FUNCTIONAL

Select the required options. (Refer to the "Control panel" pages 08 and 09). Otherwise keep all the buttons de-selected. If you wish to dry your laundry directly after the wash cycle is finished, please press the "Dry"-button.

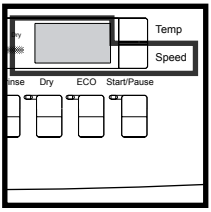
# WASHING & DRYING

## SETTING WASHING TEMPERATURE



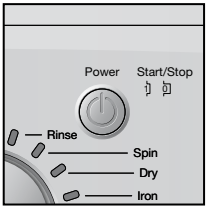

Press and hold down the temperature button until the desired temperature is selected or the symbol ⁎ for no water heating.

## SETTING SPIN SPEED



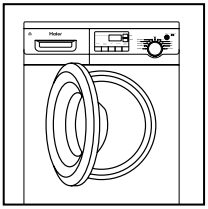

Press and hold down the speed button until the desired speed is selected or the symbol "–" is selected for no spin. See "Operational functions" on the "Control panel" pages (08 and 09) for selecting temperature and spin speed. It is advisable to select the recommended value.

## WASHING




Press the Start/Pause button. The Washer Dryer will operate according to the pre-set programs. The Washer Dryer will stop operation automatically when a washing cycle ends. The "End" sign will appear on the display. Open the washer door and take out the laundry.

## DRYING



If you wish to dry wet laundry, please select one of the drying programs by turning the program knob (Refer to the "Control panel" pages 08 and 09).

## AFTER USING THE APPLIANCE

Turn off the water supply and unplug the power cord. Open the washer door to prevent formation of moisture and odours. Let the door open while not used.

## TIPS FOR SAVING ENERGY

1. Collect clothes for one full wash load.
2. Avoid overloading the washer dryer.
3. Pre-wash only heavily soiled clothes.
4. Reduce the amount of detergent or choose the speed up wash programs for slightly soiled clothes.
5. Choose a proper washing temperature. Modern detergents can wash with very good result already in lower temperature than 60°C. Only user higher temperature than 60° for heavily soiled laundry.
6. Follow the dosage recommendation on the detergent package to avoid using too much detergent.
7. Softening agent makes clothes feel softer and easier to iron.
8. Adding fabric conditioner will also get rid of static condensation to make ironing easier.

## CARE CHART

## WASH LOAD

| | | | |
|---|---|---|---|
| Cotton: 6 kg | Synthetic: 3 kg | Delicate: 2 kg | Quick: 3 kg |

## LOAD REFERENCE

| | | |
|---|---|---|
| Bed sheet (single) | Cotton | Approximately 800g |
| Blanket | Wool | Approximately 3000g |
| Blended fabric clothes | / | Approximately 800g |
| Jackets | Cotton | Approximately 800g |
| Jeans | / | Approximately 800g |
| Overalls | Cotton | Approximately 950g |
| Pyjamas | / | Approximately 200g |
| Shirts | / | Approximately 300g |
| Socks | Blended fabrics | Approximately 50g |
| T-Shirts | Cotton | Approximately 300g |
| Underwear | Blended fabrics | Approximately 70g |

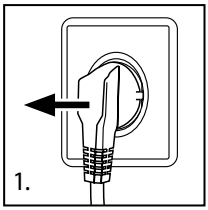
## PLEASENOTE

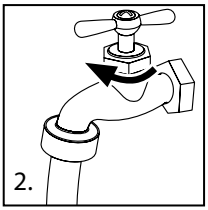
The final part of a drying cycle is a cooling cycle without heat to ensure that the dried items are left at a temperature that keeps them undamaged.

# CLEANING & CARE

## AFTER WASHING

Turn off the water supply and pull out electricity plug after each wash. Open the washer dryer door to prevent formation of moisture and odours. If the washing machine is left idle for a long period, drain the water in the machine and replace the drain hose.

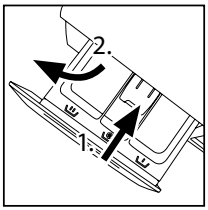



## CLEANING THE DETERGENT DRAWER

Clean the detergent distribution drawer regularly.

Swing out the drawer, flush it clean with water and then replace it.




## CLEANING THE MACHINE

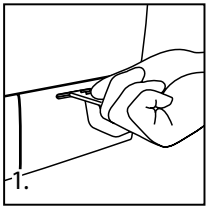
Unplug the machine during cleaning and maintenance. Use a soft cloth dampened with soap liquid to clean the machine case and rubber components. Do not use organic chemicals or corrosive solvents.

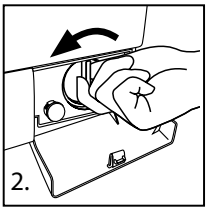
## CLEANING THE FILTER

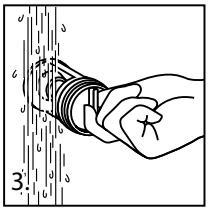
Clean the filter once a month:

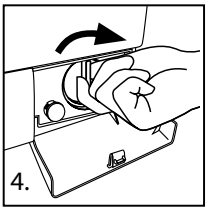
1. Pull out the bottom cover with thin objects or tools carefully.
2. Remove the filter by turning counterclockwise.
3. Flush the filter clean with running water.
4. Replace the filter by turning clockwise and remount the cover.

Caution:
The filter must be in place, or it may lead to leakage.



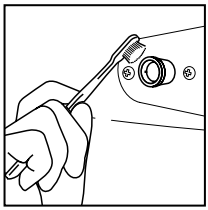



## WATER INLET AND INLET FILTER

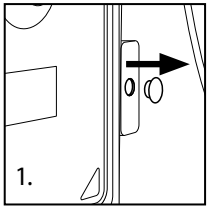
To prevent blockage to the water supply by ingress of foreign substances, clean the water inlet and inlet filter regularly.

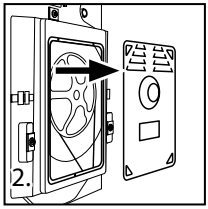


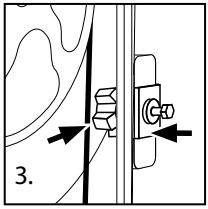
## MOVING THE MACHINE

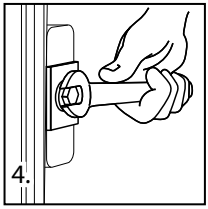
If the machine is to be moved to a distant location, replace the transportation locks removed before installation to prevent damage as shown below.

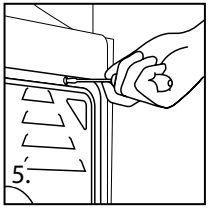
1. Remove the blanking plugs.
2. Remove the back cover
3. Insert the synthetic stabilisers and the transportation bolts.
4. Tighten the bolts with a spanner.
5. Replace the back cover.



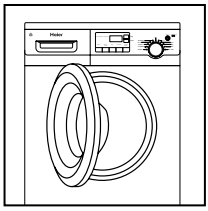




## LONG PERIODS OF DISUSE

If the washer dryer is left idle for a long period, pull out the electrical plug and turn off the water supply. Open the washer dryer door to prevent formation of moisture and odours. Let the door open while not used.



# DISPLAY CODES

## DISPLAY CODES AND SPECIAL FUNCTI

| CODES | CAUSES | SOLUTIONS |
|---|---|---|
| Err1 | ¬Washer door is not properly shut. | – Shut the door properly |
| Err2 | ¬Drainage error. Water is not emptied within 4 minutes. | –Clean the filter and check the drain hose for blockage. Remove filter in case any water remains in the unit. |
| Err3 | ¬ Temperature sensor error. | – Please contact the Service Center. |
| Err4 | ¬Heater error or laundry overload. The set temperature is not reached within specified time. (Appears at the end of a cycle). | – Reduce load and start washing again.<br>– Please contact the Service Center. |
| Err5 | ¬Water level not met within 8 minutes. | – Check the tap and the water pressure. |
| Err6 | ¬Dehumidification/heating error. | – Please contact the Service Center. |
| Err7 | ¬ Motor overheat error. | – Please contact the Service Center. |
| Err8 | ¬ Water overflow. | – Please contact the Service Center. |
| Err9 | ¬Error of the dryer temperature sensor. | – Please contact the Service Center. |
| Er10 | ¬ Error of the water level sensor. | – Please contact the Service Center. |
| Er12 | ¬Error of the dryer water level sensor. | –Check whether clothes are dry or not and whether there is water still in the drum. If so allow excess humidity to escape from the appliance and try the drying cycle again. |
| Er13 | ¬ Dryer heater error. | – Please contact the Service Center. |
| unb | ¬ Laundry is unevenly distributed. | – Redistribute laundry to balance the drum. |
| EUAr | ¬ Communication error. | – Please contact the Service Center. |
| 1:16 | ¬ Status information: remaining program time is 1 hour and 16 minutes. | |
| 0:01 | ¬ Status information: remaining program time is 1 minute. | |
| 60°C | ¬ Status information: Wash temperature is 60°C. | |
| --°C | ¬ No heat (cold wash). | |
| 0 | ¬ No spin. | |
| 800 | ¬ Status information: Spin speed 800 rpm. | |
| L--1 | ¬ Manually selected code when laundry weight is less than 1kg. | |
| L--A | ¬ Manually selected code when drum is nearly full. | |
| End | ¬ Program is finished. | |

¬Control panel lock function: Press the "Delay" and the "Start/Pause" buttons simultaneously for 3 seconds after starting a program. It cannot longer be changed by operating buttons or knobs. The washing machine emits an audible signal while the control panel is locked. To unlock press the "Delay" and "Start/Pause" buttons again for 3 seconds.

¬Power-off memory function: In case of abrupt power failure or the need to cut off the power during a program cycle, the present settings will be saved and the preset operation will resume when the power is on again.

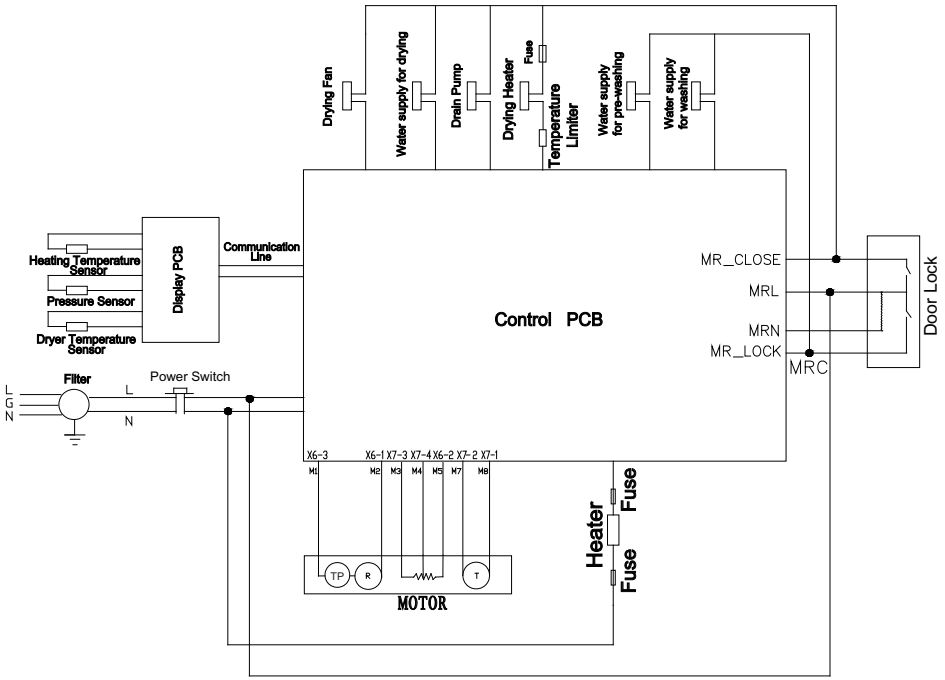
# TROUBLESHOOTING

## TROUBLESHOOTIN

In the unlikely event of difficulties with your appliance please follow the troubleshooting guide below. If the problem persists, contact the retailer if the machine is still within the guarantee period. If the appliance is out of guarantee, contact an approved service agent on 08450253025. If an error code is displayed, please refer to the error code guide below.

| PROBLEMS | POSSIBLE CAUSES | POSSIBLE SOLUTIONS |
|---|---|---|
| Washer Dryer fails to operate. | ¬ Poor connection to the power supply.<br>¬ Power failure.<br>¬ The washer door is not properly closed.<br>¬ Machine has not been switched on. | – Check connection to the power supply.<br>– Check the power supply.<br>– Make sure the washer door is closed properly.<br>– Make sure the machine is switched on. |
| Washer Dryer cannot be filled with water. | ¬ Water tap is not turned on.<br>¬ Water pressure is less than 0,03 Mpa.<br>¬ The inlet hose is kinked.<br>¬ Water supply failure.<br>¬ The program knob is not properly set.<br>¬ The washer door is not properly closed. | – Turn water tap on.<br>– Check water pressure.<br>– Check the inlet hose for bends.<br>– Ensure the water supply.<br>– Make sure the program knob is properly set.<br>– Make sure the washer door is closed properly. |
| Machine is continually filling and draining. | ¬ The height of the drain hose is below 80 cm. | – Make sure the height of the drain hose is within 80 - 100 cm. |
| Drainage failure. | ¬ Drain hose is blocked.<br>¬ Drain hose end is more than 100 cm above the floor level. | – Unblock the drain hose.<br>– Make sure the drain hose end is less than 100 cm above floor level. |
| Strong vibration while spinning. | ¬ Not all transportation bolts have been removed.<br>¬ Washer dryer is located on an uneven surface or is not level.<br>¬ Machine is overloaded. | – Check if all transportation bolts have been removed.<br>– Make sure the washer dryer is on an even surface and levelled.<br>– Reduce amount of laundry in the drum. |
| Operation stops before completing wash cycle. | ¬ Water or electricity failure. | – Check the power supply. |
| Operation stops for a period of time. | ¬ Washer dryer gives an error message. | – Wait until cycle is complete<br>– See display codes on previous page. |
| Excessive foam in the drum. | ¬ The detergent is not a low-foaming type or for manual wash.<br>¬ Excessive use of detergent. | – Check if your detergent is appropriate.<br>– Reduce amount of detergent used. |

## ELECTRIC CIRCUIT DIAGRA

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